

# Amuzie Ebeyi

## Cloud and DevOps Engineer

Cloud & DevOps Engineer with expertise in Azure and AWS, Python automation, and Infrastructure as Code (Terraform, ARM, Ansible). Skilled in designing CI/CD pipelines (GitHub Actions, Jenkins, Azure DevOps), containerization (Docker, Kubernetes), and monitoring (Grafana). Strong background in networking, Linux/Windows administration, and cloud migration, with a focus on uptime, security compliance, and cost efficiency.

 amuzie.ebeyi@gmail.com

 +234 806 532 9065

 Lagos, Nigeria

 [linkedin.com/in/amuzie-ebeyi](https://linkedin.com/in/amuzie-ebeyi)

## WORK EXPERIENCE

### Azure (VM) Support Engineer Teknowledge (Formerly Tek Experts)

09/2024 - Present

Lagos, Nigeria (Hybrid)

Achievements/Tasks

- Designed and deployed Microsoft Azure IaaS solutions (VMs, Storage, Networking) for enterprise customers across EMEA, achieving 99.9% uptime and ensuring SLA compliance.
- Implemented Terraform and ARM templates to automate resource provisioning and improve consistency across environments.
- Implemented security controls (firewalls, RBAC, DLP, Defender for Cloud) and developed disaster recovery strategies, enhancing resilience.
- Facilitated cloud migration of on-premise workloads to Azure, reducing costs by 20% through optimized configurations.
- Conducted root cause analysis for production incidents, reducing repeat issues by 35% with proactive monitoring and automation.
- Collaborated with cross-functional teams and stakeholders, creating technical documentation for deployments, processes, and troubleshooting.

### IT Infrastructure Trainee Engineer

CWG Plc

05/2024 - 08/2024

Lagos, Nigeria

Achievements/Tasks

- Provided L1 and L2 support for internal users via an ITSM ticketing tool, resolving hardware/software issues, and managing incidents within SLA.
- Performed system onboarding tasks, user profile setups, and account provisioning across Windows and Linux servers.
- Participated in user access reviews, password resets, and device lifecycle management, ensuring compliance with IT policies.
- Supported license renewals, inventory tracking, and integration of local systems with cloud platforms to improve service delivery.
- Contributed to updated IT procedures and checklists that improved team onboarding and reduced repeat incidents by 20%.

### Project Lead | Digital Transformation

Upper Room Academy

09/2018 - 04/2024

Ogun, Nigeria

Achievements/Tasks

- Directed deployment of scalable CBT and e-learning solutions (Microsoft & Google tools), cutting grading speed by 90%.
- Administered and maintained the school portal and digital platforms, ensuring system availability, security, and data integrity.
- Managed user accounts, permissions, and access controls, supporting staff and student onboarding.
- Coordinated digital literacy programs for educators, achieving a 55% improvement in KPI tracking and lesson delivery.
- Provided Tier 1 user support, while developing IT policies, documentation, and usage protocols for long-term sustainability.

## SKILLS

Cloud Platforms: Microsoft Azure (VMs, Storage, Networking, App Services, AKS, Functions) | AWS (EC2, S3 basics)

DevOps & IaC: Terraform | ARM Templates | Ansible | GitHub Actions | CI/CD

Scripting & Automation: Python | Bash | PowerShell

Networking & Security: TCP/IP | DNS | DHCP | VPN | Load Balancers | Firewalls | Role-based Access Control | Microsoft Defender for Cloud

Systems & Virtualization: Windows & Linux Administration | VMware | Hyper-V | VirtualBox

SLA Compliance | Root Cause Analysis | Technical Documentation | Cross-team Collaboration

## EDUCATION

### Bachelor of Science Zoology

University of Nigeria, Nsukka

09/2008 - 07/2012

## COURSES & CERTIFICATIONS

Google IT Automation with Python Professional Certificate  
Google, and Coursera (05/2025 - Present)  
Google and Coursera

Microsoft Certified Security Operations Analyst Associate | SC-200 (06/2025)  
Microsoft

Microsoft Certified Azure Fundamentals | AZ-900 (04/2025)  
Microsoft

Career essentials in system administration, Microsoft, and LinkedIn || July 2024 (07/2024)  
Microsoft and LinkedIn

IT Infrastructure and Cloud Management (05/2024 - 08/2024)  
CWG Acadmey